

<http://www.sopwellhouse.co.uk> - Post Code AL1 2HQ

Thursday 11th September – Victoria Suite

- 6.00 p.m. Charlotte Beattie, Concierge in the Cloud - *A Cloud based PA. How it works.*
www.conciergeinthecloud.co.uk
- 7.15 p.m. Drinks
- 7.45 p.m. Dinner
- 9.30 p.m. Iain Anderson, Cicero - *Scotland decides. But what?*
www.cicero-group.com/leadership-team/iain-anderson

Friday 12th September – Mountbatten Suite

- 8.30 a.m. Tea/Coffee
Peter Le Beau – Le Beau Visage
Introduction
- 8.35 a.m. Jo Parker, Team Spirit - *Growing a financially based agency. The challenges and triumphs.*
www.teamspirit.uk.com
- 9.15 a.m. Discussion
- 9.45 a.m. Dan Norman, **tcf**investment - *Treating Customers Fairly - a challenge for the Investment industry*
www.tcfinvestment.com/content/founders
- 10.25 a.m. Discussion
- 11.00 a.m. Coffee
- 11.15 a.m. Paul Wander, Inviga - *Beyond the boundaries of the technology we all see*
www.inviga.com/about/leadership-team
- 11.55 a.m. Discussion
- 12.15 p.m. Roger Edwards, Roger Edwards Marketing - *A vision for the Protection industry*
www.rogeredwards.co.uk
- 12.55 p.m. Discussion
- 1.30 p.m. Lunch (Bacon Suite)
- 2.30 p.m. Close